

Community Paying it Forward

Organised by



In Support of





All-new **community involvement** programme to better support CPF members



- ✓ **Create a strong community of positive voices**
to shape public perception of CPF

- ✓ **Provide meaningful volunteering opportunities**
to individuals who wish to do more

- ✓ **Foster a new generation of Singaporeans**
to retire with greater peace of mind

About Community Paying it Forward

CPF Board is involving individuals to share CPF benefits with members to support their retirement planning. Through a **Community Paying it Forward** movement, individuals can do good by helping others within their social circles to improve their understanding of CPF schemes and make informed decisions on the use of their CPF savings.

Read our [step-by-step guide](#) to signing up and using the CPF Volunteering (CPFV) mobile app, or check out our [demo](#) on how CPFV app supports your volunteering journey.



CPFV mobile app guide

To get started, please download CPFV app from
Apple iOS or Google Play Store.

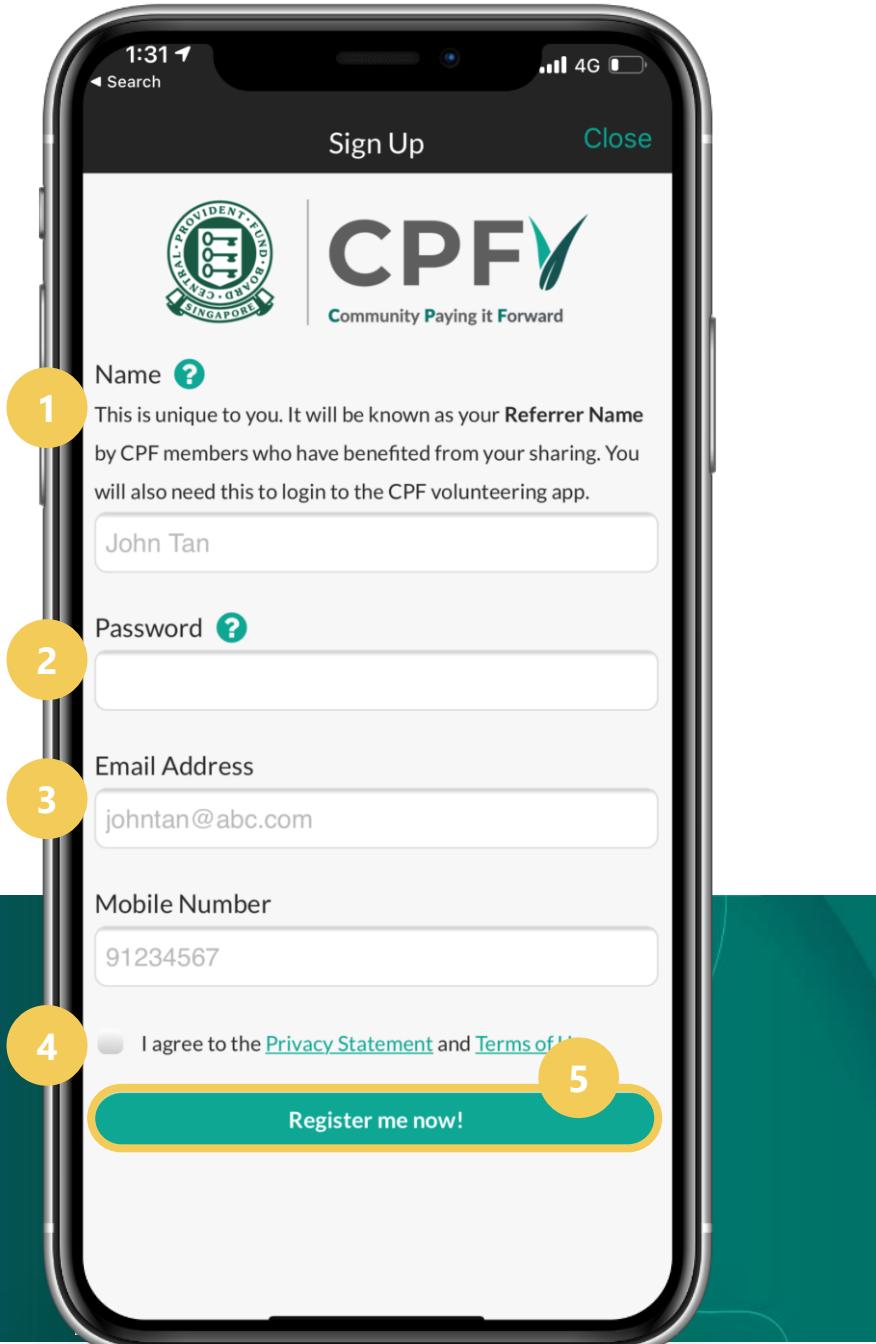


 Download on the
App Store



 GET IT ON
Google Play





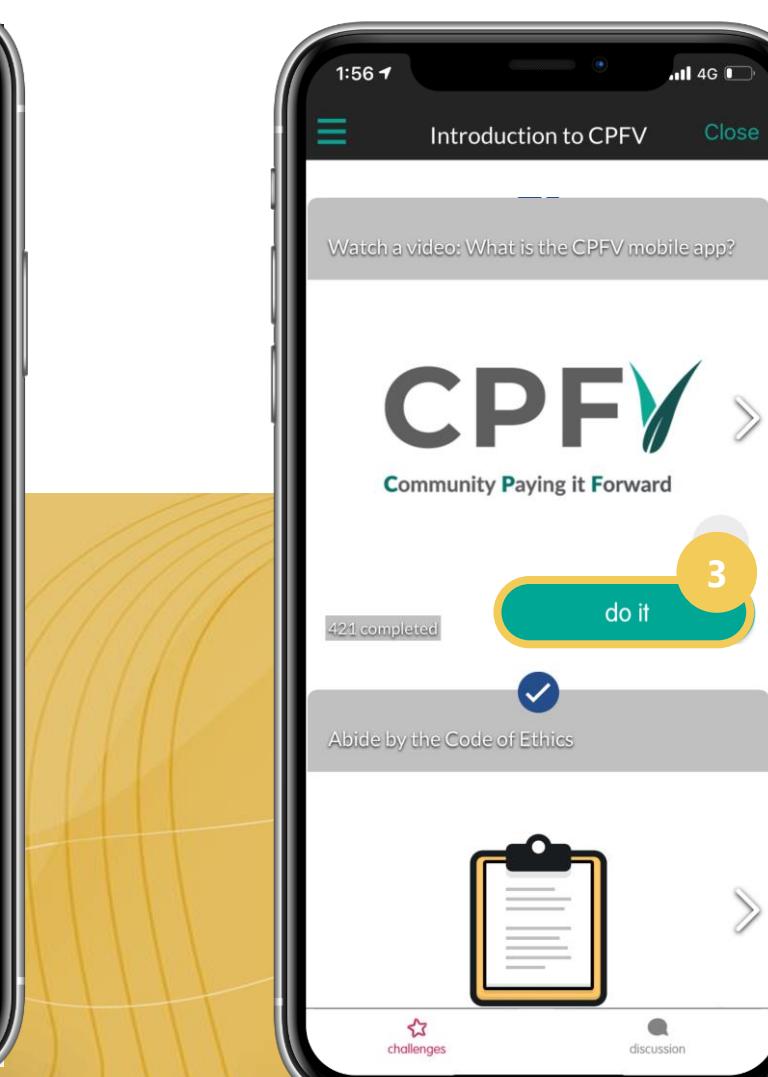
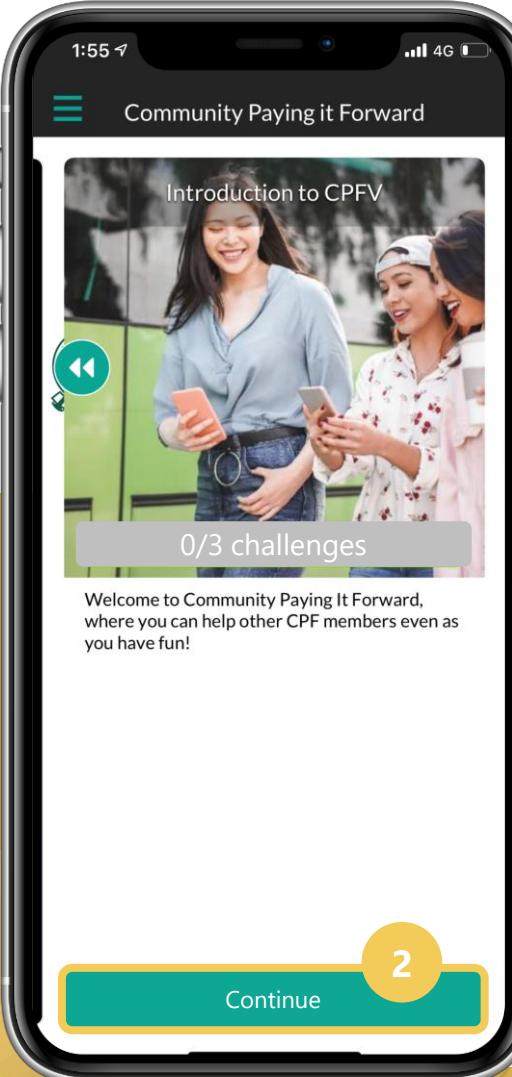
Sign up as a volunteer via the CPFV mobile app

1. Choose a **Referrer Name** that is easy for CPF members to remember (6 and 22 characters). It is **space-sensitive** but **not case-sensitive** and cannot be changed once chosen.

<input checked="" type="checkbox"/> James Tan	<input checked="" type="checkbox"/> jAMES TaN
<input checked="" type="checkbox"/> james tan	<input checked="" type="checkbox"/> JamesTan
2. Set a **password** with 8 or more characters and at least one upper-case letter, one lower-case letter, one number.
3. Fill in your **Email Address** & **Mobile Number**. Please use the same contact details in CPF Board's records.
4. Check the box to acknowledge the Privacy Statement and Terms of Use.
5. Tap "**Register Me Now**" to sign up.

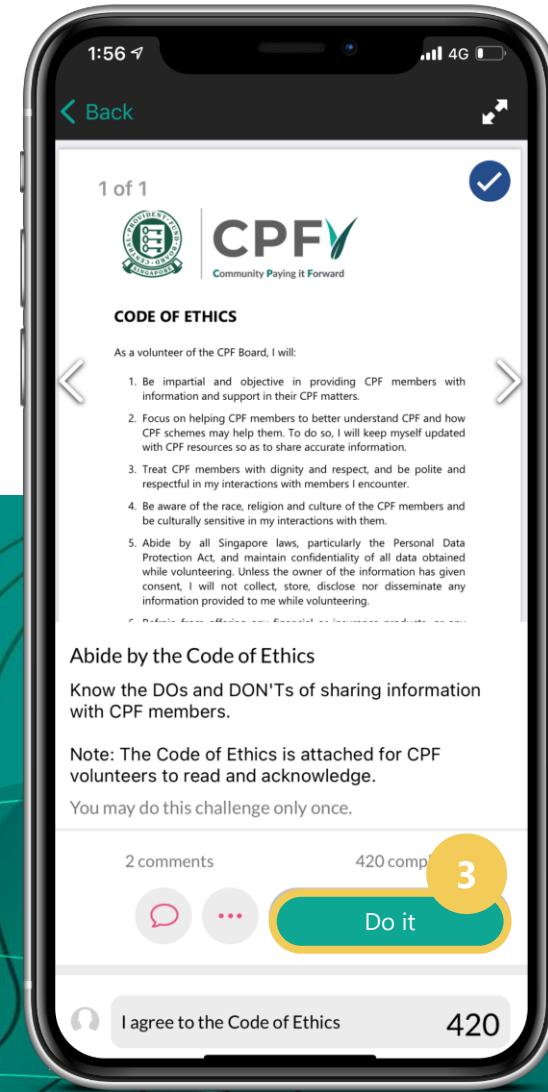
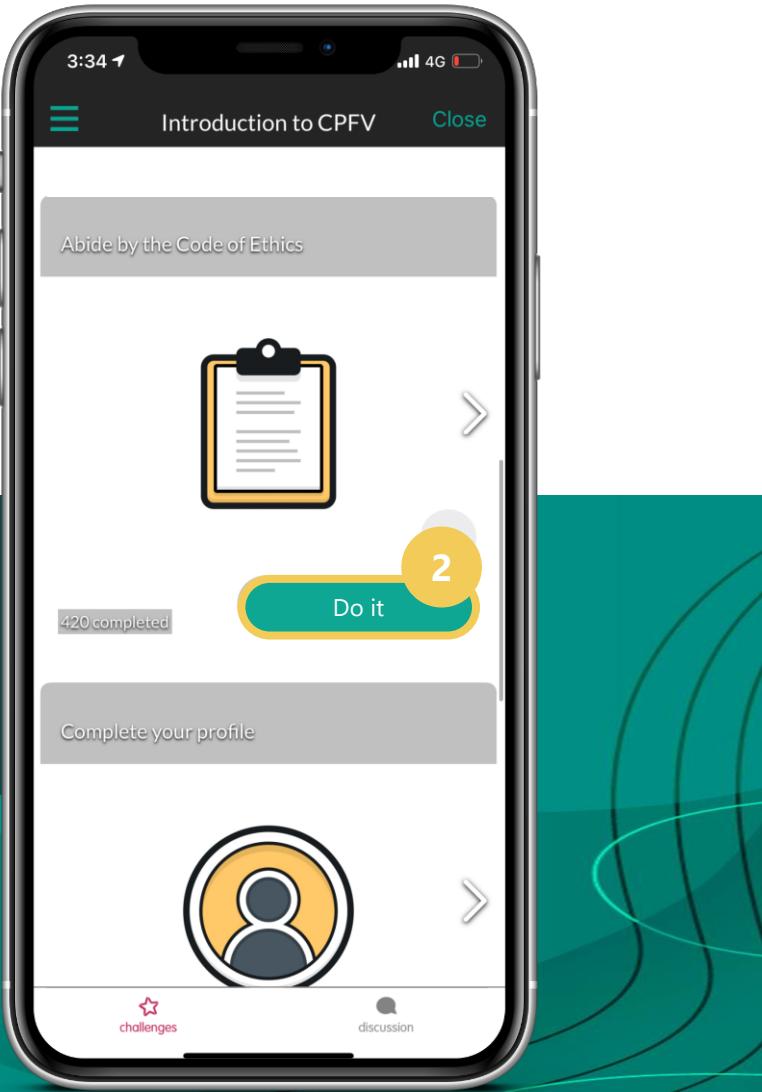
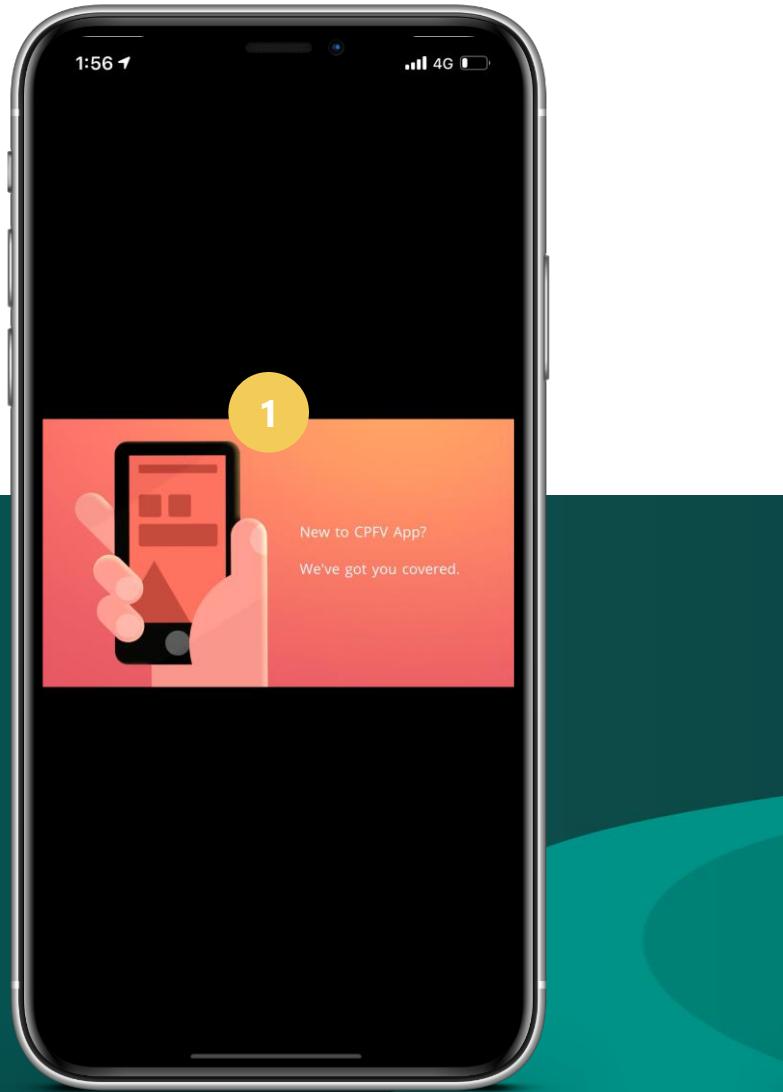
Get started with your first challenge

1. Upon login, **swipe right** to access the challenge themes.
2. At the “**Introduction to CPFV**” topic, tap “**Continue**”.
3. To attempt a challenge, scroll down to a card and tap “**Do it**”.



Complete your first challenge

1. Watch the **onboarding video** to complete the challenge
2. Attempt the **Code of Ethics** challenge and tap "**Do it**"
3. Read the info and tap "**Do it**" to complete challenge.



Update your profile

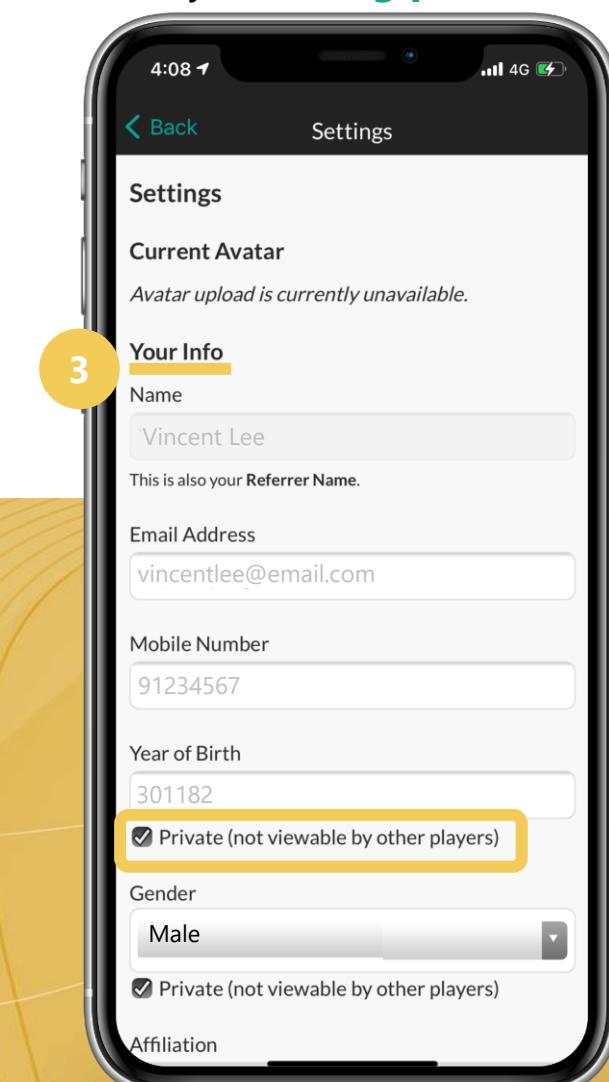
1. Tap the **profile icon** on the homepage.



2. Update your profile details via the **pencil icon** on the top right corner.

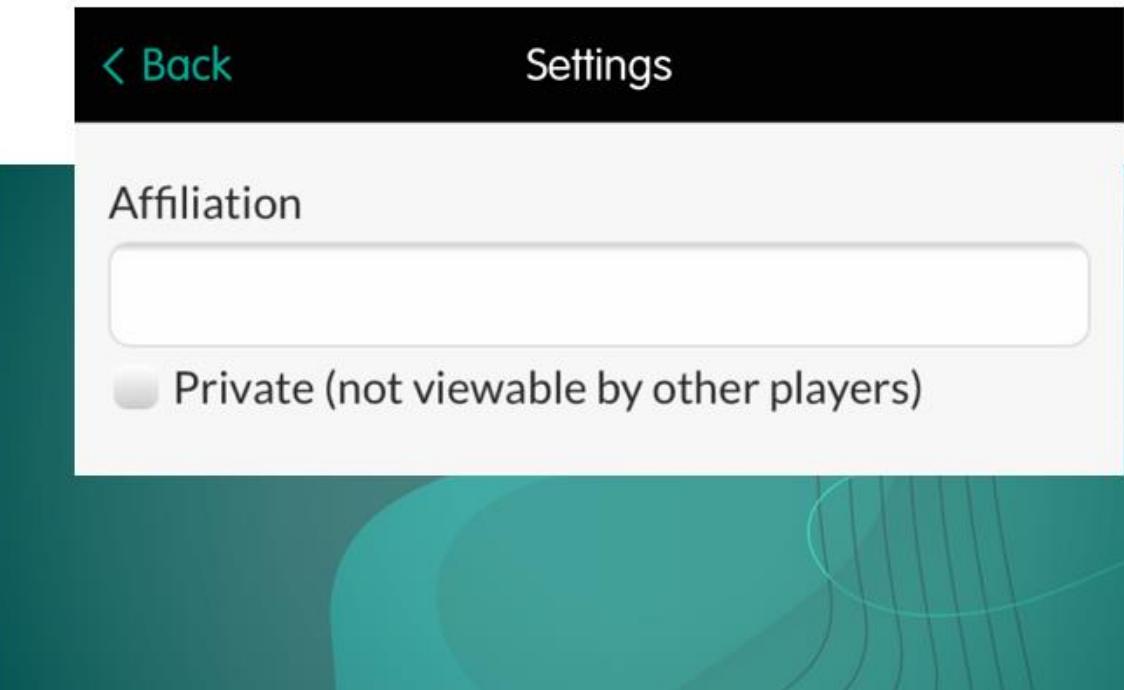


3. Update your organisation under Affiliation. You can hide your personal data by **checking private**.



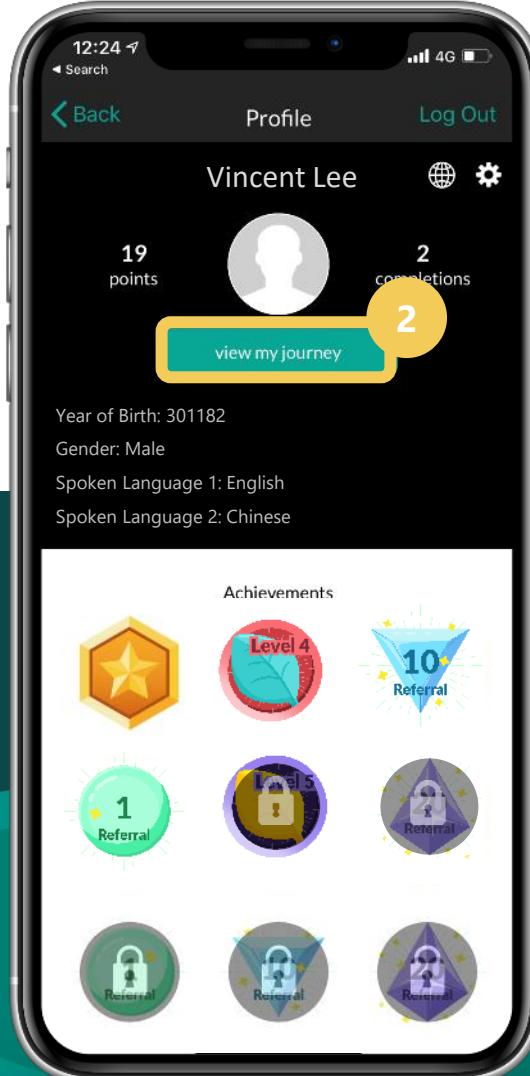
Tips on updating your **Profile**

Under **Affiliation** in the Profile Settings, you can key in the organisation that you work for, voluntary welfare organisations, financial institutions or community groups. If you are from the National Trades Union Congress (NTUC), you can key in NTUC or any of the NTUC wing that you are affiliated with, e.g. **Young NTUC**.



View **My Journey** to gauge the impact you created

1. Tap the **profile icon** on the homepage.
2. Tap on “**View my journey**” to view the impact you created.
3. View your learning topics and number of member(s) helped through referrals



How do I make a successful **referral**?

When you share CPF knowledge with others, simply ask them to **indicate your registered Referrer Name** in their CPF applications.

1. When you **register** a name in CPFV...



Name ?
This is unique to you. It will be known as your **Referrer Name** by CPF members who have benefited from your sharing. You will also need this to login to the CPF volunteering app.

Vincent Lee

Password ?

2. When member **submits** a CPF application...

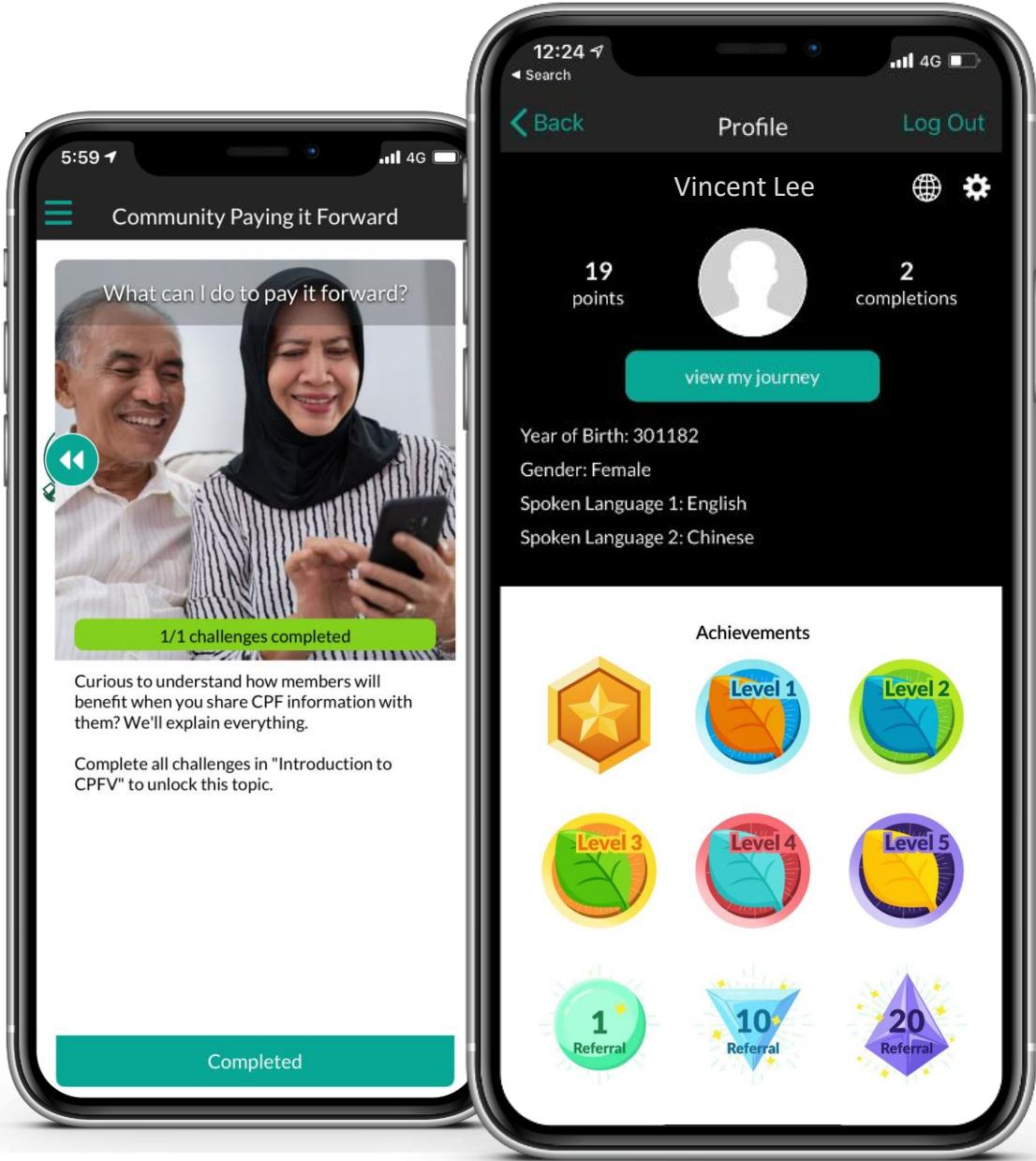
Did someone share this with you? Let us know

CPF Board is piloting an initiative for individuals to share CPF schemes with members. If someone has shared or recommended this scheme / service to you, please let us know so we can extend our appreciation.

Referrer Name

Vincent Lee

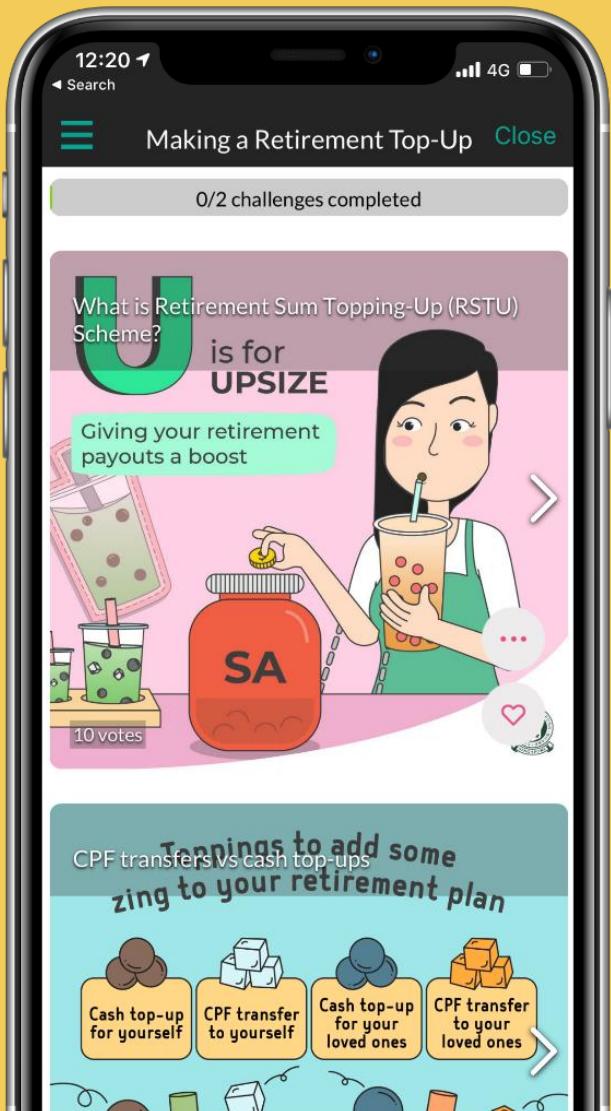
Learn, have fun and
pay it forward
with CPF



Earn **experience points** and **unlock achievements** via a gamified journey

Find out how **CPFV mobile app** supports your volunteering journey

One day, **Vincent** was discussing about retirement with **Melody**. He remembers the resources available in the CPFV app and decides to share them.



CPFV App: Explainer video on CPF by Minister.



Melody (Member)

Thanks to Vincent! With more information on hand, Melody decides to make an RSTU via the CPF website and enters Vincent's name as her referrer.



Did someone share this with you? Let us know.

CPF Board is piloting an initiative for individuals to share CPF schemes with members. If someone has shared or recommended this scheme / service to you, please let us know so that we can extend our appreciation.

Referrer Name (Optional)



Vincent Lee



Vincent (Volunteer)

Vincent is pleasantly surprised to receive an email notification from CPF Board, on how his sharing has encouraged a member to take action!



Dear Vincent,
Your act of kindness has encouraged a CPF member to make a retirement sum top-up.



Vincent (Volunteer)

Vincent checks his CPFV app and is thrilled to receive a brand new badge on his Achievements.
He can visualise the positive impact to 10 people thus far....



Vincent can't wait to share his experience in CPFV app.

Vincent Lee 14 minutes ago +12

Completed "Share with us an instance of you paying it forward"

I remember an instance when...

I shared and encouraged my friend, Melody to top up for her retirement ^_^

0 vote 0 comment

Silvester Chua 1 day ago +14

Completed "Share with us an instance of you paying it forward"

I remember an instance when...

Many people get into savings plan that doesn't even guarantee the interest rate CPF SA is giving. I help them realise this

Lorna Tan 14 hours ago +12

Completed "Share with us an instance of you paying it forward"

I remember an instance when...

I educate NUS students on cpf schemes and they find it very helpful for their financial journey.